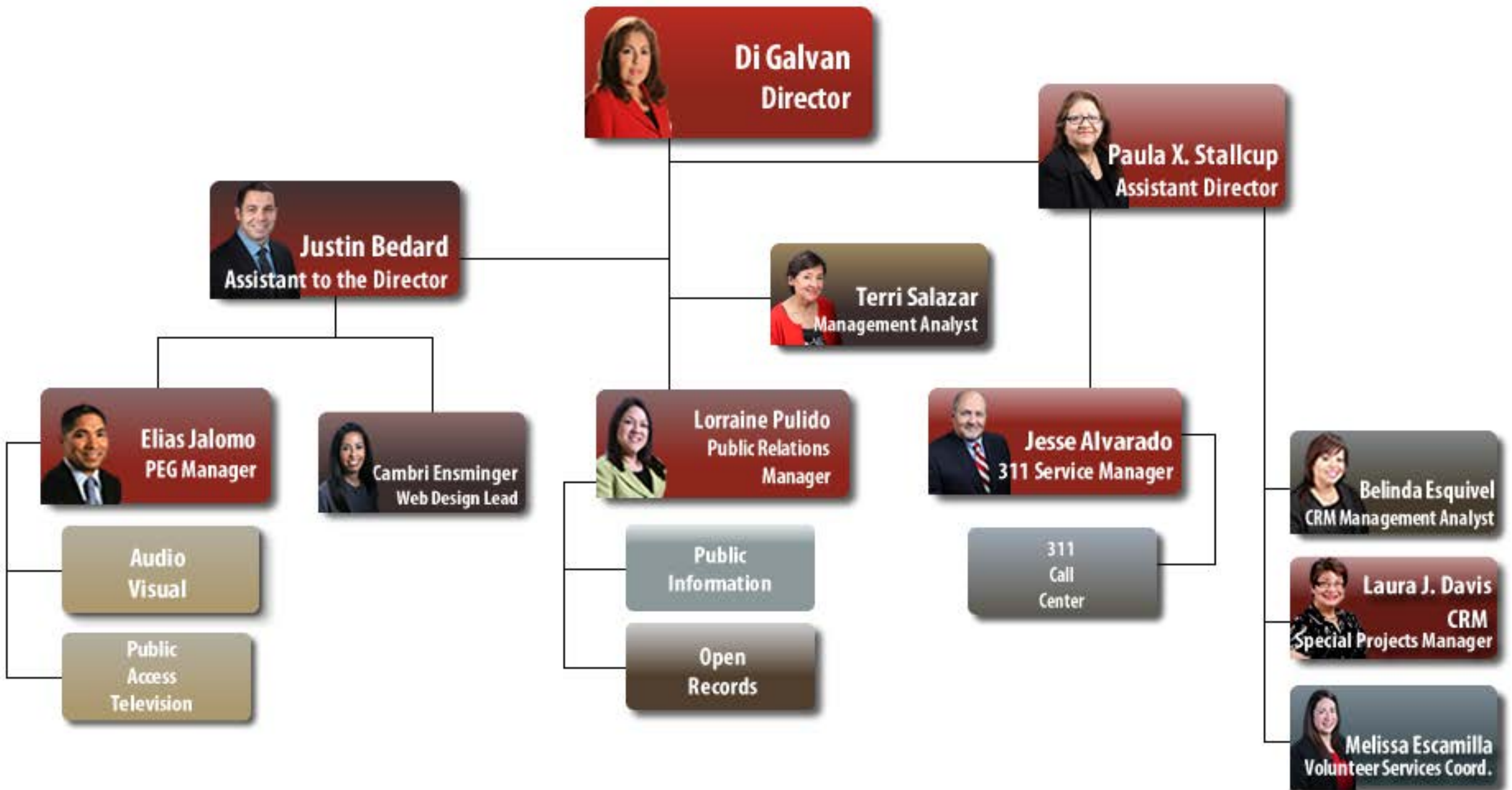


# Communications and Public Affairs Department



# Communications and Public Affairs Department

## 311 Call Center/CRM



# Communications and Public Affairs Department

## 311 Call Center





# Communications and Public Affairs Department

## 311 Call Center



**Darlene Luna**  
Customer Service  
Rep. Supervisor

**Ron Sorrell**  
311 Representative

**Debra Lara**  
311 Representative

**Jessica West**  
311 Representative

**Mary Vela**  
311 Representative

**Maria Woodard**  
311 Representative

**Cecilia Carmona**  
311 Representative

**Delilah Sanchez**  
311 Representative

**Sylvia Sanchez**  
311 Representative

**Francis Diaz**  
311 Representative

**Vivian Mendez**  
311 Representative

**Laura Gonzales**  
311 Representative

**Carolyn Alvarado**  
311 Representative

**Socorro Quaira**  
311 Representative

**Miranda Tovar**  
311 Representative



# Communications and Public Affairs Department

## 311 Call Center

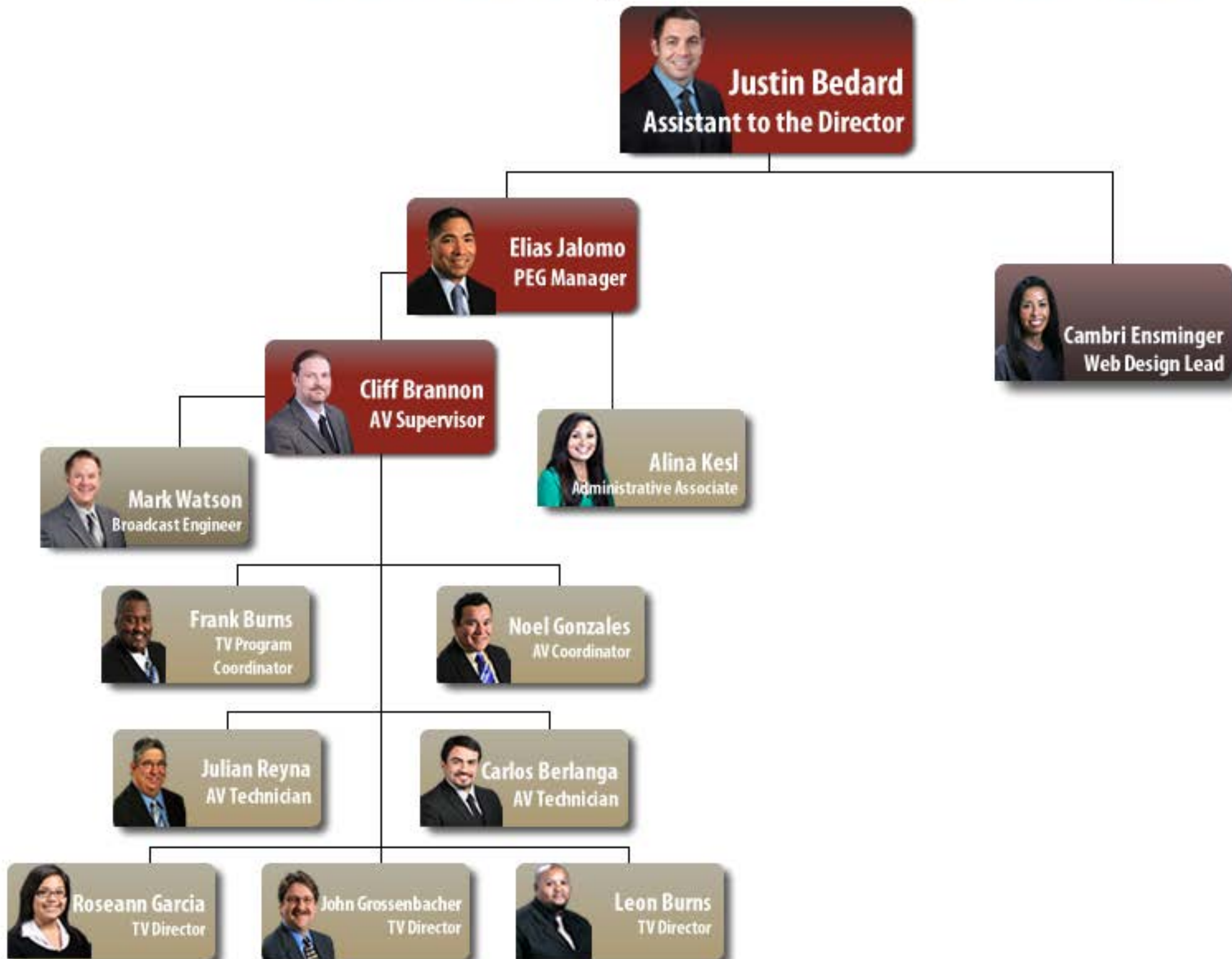


<b>Elida Lopez</b> 311 Representative	<b>Betty De Hoyos</b> 311 Representative	<b>Patricia Garcia</b> 311 Representative	<b>Chris Castro</b> 311 Representative
<b>Yvonne Casias</b> 311 Representative	<b>Raul Uridales</b> 311 Representative	<b>Lorena Farias</b> 311 Representative	<b>Vanessa Burciaga</b> 311 Representative
<b>Norma Sotoodeh</b> 311 Representative	<b>Danita Mitchell</b> 311 Representative	<b>Lourdes Pena</b> 311 Representative	<b>Terri Estrada</b> 311 Representative
<b>Cosme Alvizo</b> 311 Representative	<b>Nadine Olmos</b> 311 Representative	<b>Shirley Sanchez</b> 311 Representative	<b>Steven Garcia</b> 311 Representative
<b>Katrina Tijerina</b> 311 Representative			



# Communications and Public Affairs Department

## Audio Visual, Public Access and Web





# Communications and Public Affairs Department

## Public Information and Open Records

